### Division of Educational Services

**Technical Assistance At-a-Glance**

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#### LEVEL 1

**Assessment, Accountability & Continuous Improvement**

- Assessment support
- CA School Dashboard
- CALPADS network
- CCEE Professional Learning Network
- CORE Data Collaborative
- Data and reports
- Federal Program Monitoring support
- LCAP and LCAP Federal Addendum support
- LCAP FastPass
- Research partnerships
- Title I / Title III support

**Career Technical Education**

- Articulated CTE classes
- California Career Pathways Trust (CCPT)
- Career Pathways
- CTE A-G classes
- CTE Incentive Grant
- CTE program staff and supervisory support

**Center for Teacher Innovation**

- Coaching network support
- New teacher training, coaching, mentoring, and support
- Teacher credential programs

**College and Career Readiness**

- CCR Indicator
- CCR Leadership support
- CCR CALPADS
- RIMS K-12 AVID program monitoring and support
- CSU/UC A-G completion
- Post-Secondary Planning and Enrollment
- CCR K-8
- AP Readiness
- Counselor Network
- Grading practices
- Master schedule support

**Educational Technology Services**

- Instructional technology infrastructure
- Technology integration and support
- Instructional technology platforms
- Instructional Technology Professional Development (e.g. Google Camp, Digital Badging)

**Instructional Services**

- CA Standards Implementation training and support
- CA Subject Matter Projects
- Curriculum Frameworks and Instructional Materials
- Early Literacy support
- MTSS Support
- Special Education Tier I resources

**Leadership Institute of Riverside County**

- Equity training and support
- Family Engagement and Leadership
- Leadership development & support
- Preliminary and Clear Administrative Services credential programs
- Principals networks

**Pupil and Administrative Services**

- Charter Network
- Charter Petition authorizer & support
- Chronic Absenteeism support
- COE/Charter authorizer (LCAP)
- Expanded Learning
- Homeless youth support
- MTSS Support
- Navigating Difference training
- Suspension rate support
- Title IV

### LEVEL 2

**Differentiated Assistance:** County superintendents, the California Department of Education, charter authors, and the California Collaborative for Educational Excellence provide differentiated assistance for LEAs and schools, in the form of individually designed assistance, to address identified performance issues, including significant disparities in performance among student groups. The county superintendent of schools shall provide technical assistance, including, among other things, any of the following **EC 52071 (a):**

1. Identification of the school district’s strengths and weaknesses in regard to the state priorities described in subdivision (d) of Section 52060, communicated in writing to the school district. This identification shall include a review of effective, evidence-based programs that apply to the school district’s goals.
2. Assignment of an academic expert or team of academic experts to assist the school district in identifying and implementing effective programs that are designed to improve the outcomes for all pupil subgroups identified pursuant to Section 52052. The county superintendent of schools may also solicit another school district within the county to act as a partner to the school district in need of technical assistance.
3. Request that the California Collaborative for Educational Excellence provide advice and assistance to the school district. (See page 2 for additional information.)

### LEVEL 3

**Intensive Intervention:** The Superintendent of Public Instruction or, for charter schools, the charter authorizer may require more intensive interventions for LEAs or schools with persistent performance issues over a specified time period.

A school district or county office of education is eligible for intensive intervention (Level 3) if **three or more student groups** (or all the student groups if there are less than three student groups) met the Criteria for **two or more LCFF priorities in three out of four consecutive years.** EC 52072, 52072.5.
### Draft Timeline for Level 2 Differentiated Assistance (Fall 2017 through Spring 2018)

| October 2017 | • Continue to provide information to Local Educational Agencies (LEAs) regarding the CA Accountability and Continuous Improvement System: 
  o CA School Dashboard Updates. 
  o Eligibility for Differentiated Assistance based on CA School Dashboard. 
  o CA State Board of Education updates. 
 • Begin series of six webinars hosted by CDE related to CA School Dashboard and System of Support [https://www.cde.ca.gov/ta/ac/cm/fall2017webinars.asp](https://www.cde.ca.gov/ta/ac/cm/fall2017webinars.asp) 
 • Seek input from LEAs into types of Differentiated Assistance desired by LEAs. |
| November 2017 | • LEA preview of Dashboard begins. 
 • Cross agency group including CA Department of Education (CDE), CA State Board of Education (SBE), California Collaborative for Educational Excellence (CCEE), and CA County Superintendents Educational Services Association (CCSESA) sends joint notification to districts eligible for differentiated assistance. 
 • County superintendent contacts districts eligible for differentiated assistance based on Fall 2017 Dashboard data. 
 • Communication toolkit released to LEAs (including communication staff, LEA leaders, and Dashboard coordinators) and stakeholders. 
 • Districts eligible to receive differentiated assistance can engage as appropriate with key stakeholders prior to public Dashboard release. |
| December 2017 | • CA Dashboard data will be publicly released during the week of November 27 - December 1, 2017. 
 • County superintendent schedules initial meetings to begin needs identification process with districts eligible for differentiated assistance. 
| January 2018 | • County superintendent / County Office of Education (COE) team works collaboratively with districts eligible for differentiated assistance to determine support approach and schedule for differentiated assistance. 
 • Based on initial plan collaboratively developed with districts identified as eligible for differentiated assistance, COE team facilitates and supports session(s) with district teams which may include, among other things: 
  o Identifying the school district's strengths and weaknesses related to the state priorities. 
  o Conducting root cause analysis related to an area of need. 
  o Determining plan to review effective, evidence-based programs that apply to the school district's goals. 
  o Planning for support from academic expert or team of academic experts to assist the school district in identifying and implementing effective programs that are designed to improve the outcomes for all pupil subgroups. 
  o Soliciting another school district within the county to act as a partner to the school district in need of technical assistance. |
| Spring 2018 | • Differentiated assistance continues as described above in conjunction with LCAP development for districts receiving differentiated assistance. 
 • Summary of differentiated assistance actions and outcomes are communicated by the COE in writing to the school district. |